



Ravian institute at a Glance

1. Application development firm with a head office in Tehran, Iran.
2. Approximately 16 full time employees.
3. Strong track record of major successful custom developments.
4. .Net Web Application implementations.
5. High quality client base.
6. Full range of application development skills - architecture, design, development and support.

■ SCREEN SHOTS



■ FREE ADD-ONS

- Specific Graphical design For templates
- Installation and setting
- Domain: 1 year
(.com, .net, .org, .biz or .ir)
- Hosting: 1 year (100 MB)
- Support: 1 year

-  **CARBON™ CMS/General Portal**
-  **LITHIUM™ School Portal**
-  **TITAN™ Stock-Share Portal**
-  **HELIUM™ Online Visual Support**
-  **NICKEL™ Tenders Portal**
-  **XENON™ Office Management**
-  **ARGON™ Live Broadcast**
-  **ZONE™ Web Conference**
-  **LICON™ Decorator**

RAVIAN PRODUCTS

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Ravian Products:

Ravian welcomes you with a bouquet of professional Web Applications, and promises to partner you through to a new level of functional excellence.

At Ravian, we deliver excellence in terms of dedicated and business-centric web applications. We are specialists in terms of customized web applications too. Our team of expert web designers, network engineers, software developers, graphic designers and Search Engine Optimizers make it possible to offer you wonderful web solutions that are both innovative and highly functional.

HELIUM™ Online Visual Support

Live support is a key-solution for every business on the web. While all support systems use a live chat for communication, there are many customers who are prepared with a good broad band line and demand more emotional contact with their supplier or advisor. Ravian's Online visual support is a simple easy to use Web application for companies or organizations who consider their support system as important as their business.



What is Online Visual Support?

Online Visual Support is a web-based platform which could be integrated into any web page, bringing the ability of visual contact for two parties, online (Face 2 Face).



Features :

Below is an extensive list of the features HELIUM™ Online Visual Support has to offer.

- 100% real time web based interactive Platform
- Manage your customers in a Queue
- Show real time stats of the Queue to the customers
- Kick out a user at anytime



Options :

The following can be optionally added to the HELIUM™ Online Visual Support per request

- Publish content in a consistently organized fashion.
- The content managed may include computer files, image media, audio files.



Technical specifications :

- Structure: HTML/Flash platform with professional action scripting
- Technology: Adobe Flash / ASP.NET2
- Language: Flash Action Script 8/C#
- Database: MS-SQL 2K
- Data Mediator: XML or hierarchical file management

